

Net Insurance: An history of development grounded on digital innovation

AIM Italia Conference – 27th May 2021

Investor Presentation

AGENDA

- 1. Overview and business model
- 2. Financial Results 2020
- 3. Main activities in 2020
- 4. Wrap Up and Outlook 2021
- 5. Annex

Overview and business model

Our identity - preliminary points

Pure protection insurance player 4 business lines

>459,000

Total positions in portfolio

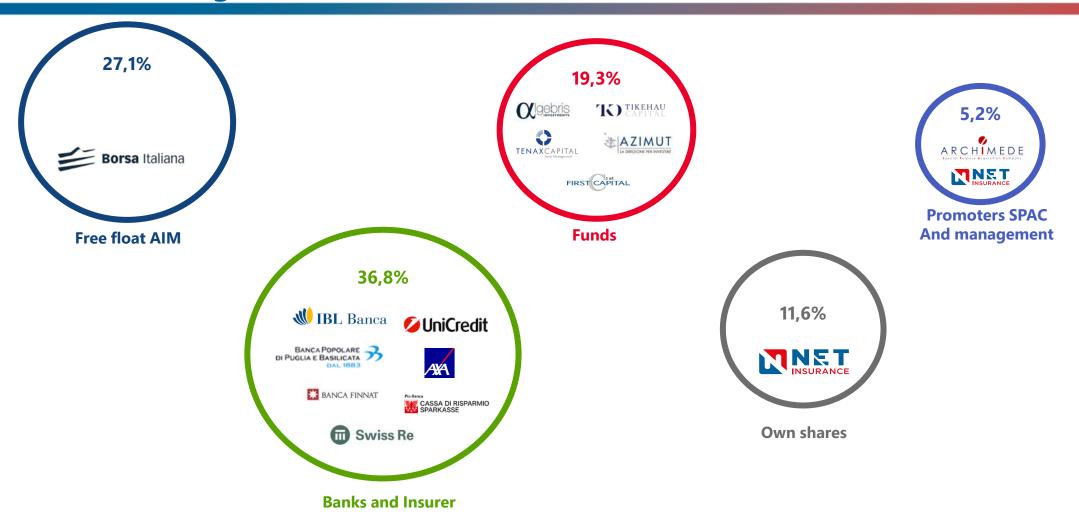
(o/w 89,000 new customers in 2020)

>117,7 €/ Mln (GWP)

- ➤ An offer of Protection solutions, dedicated to Individuals, to Households and SMEs
- Digital-oriented approach along the entire value chain
- ➤ High standards services's quality and specialization, recognized by our Partners
- ➤ High speed of settlement of new claims (86% in CQ business and 83% in the other classes)



Shareholding structure



A shareholding structure composed by primary standing investors. Significant stake owned by bank-insurer partners, as supervision on business



Business Model

Mission

Building an open and independent

B2B2C platform specialising in

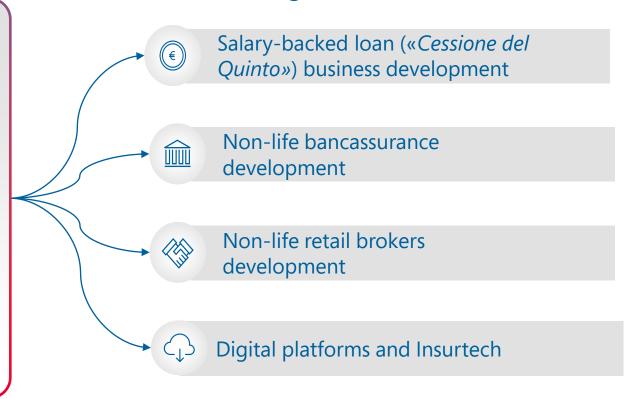
people and property protection

business, by capitalising on every

opportunity provided by digital

technologies

Strategic Pillars





Financial Results 2020

In line with Plan's targets?

		Actual 2019	Target 2020	Actual 2020
Gross written Premiums	(€/mln)	84,4	112,9	117,7
General expenses(*)	(-, ,	18	20,2	20,3
Net technical result	(€/mln) (€/mln)	7,8	6,6	10,1
Net income	(6)	12,5	6,2	6,5
Normalised net income	(€/mln) (€/mln)	7	6,3	7,6
Shareholders' equity	(€/mln)	71,8	63,3	79,7
ROE (ROE adj.)	(%)	9,7	10	9,5
Combined Ratio (net of Reins.)	(%)	77	80	70
Combined Ratio (gross of Reins.)	(%)	86	87,9	89
Solvency Ratio	(%)	165,6	~ 165-175	177,2

^(*) General expenses normalized. The amount of general expenses in FY2020 is equal to 21,6, including also the extraordinary expenses incurred in relation to the event of the fraud (stolen financial assets)



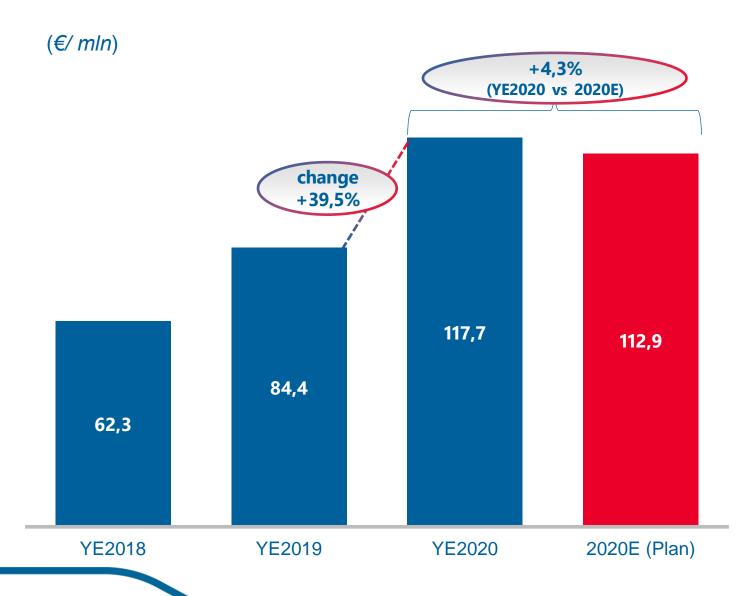
In line with Plan's targets!

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Gross written Premiums



- GWP increase (c. +40%) compared to FY2019 (+4 p.p. above the Plan)
- GWP conditioned during April-May by the lockdown, at the end of which were recorded excellent results at technical-productive level
- CQ is still the first business of the Group (70% GWP), the remaining 30% is attributable to other lines of business (growth in bancassurance)

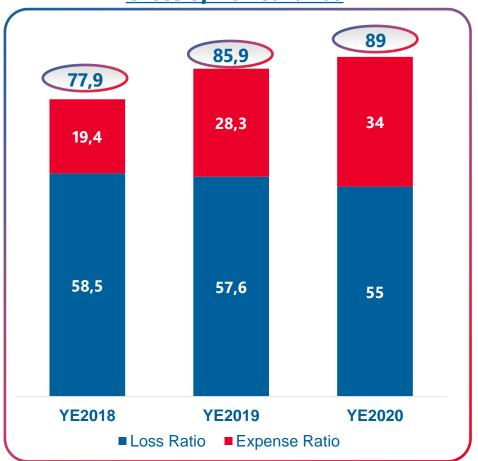


Combined ratio

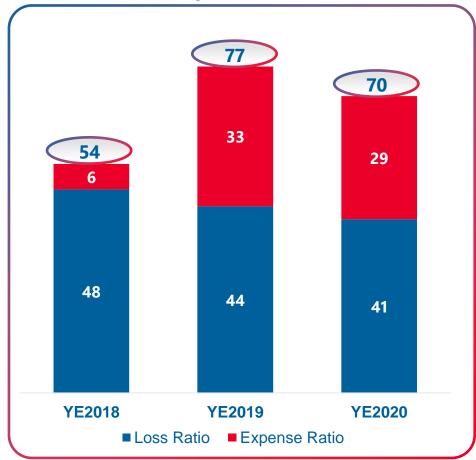
The Group achieves excellent profitability indicators

(%)

Gross of Reinsurance

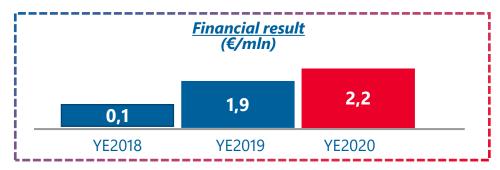


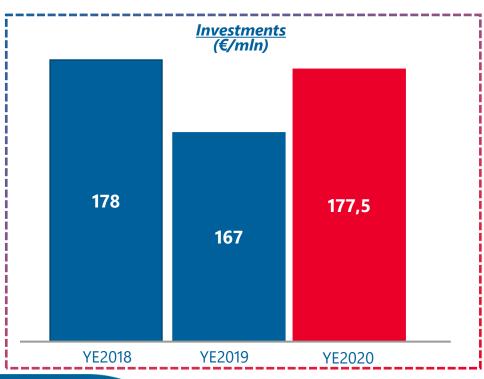
Net of Reinsurance





Investments 1 of 2



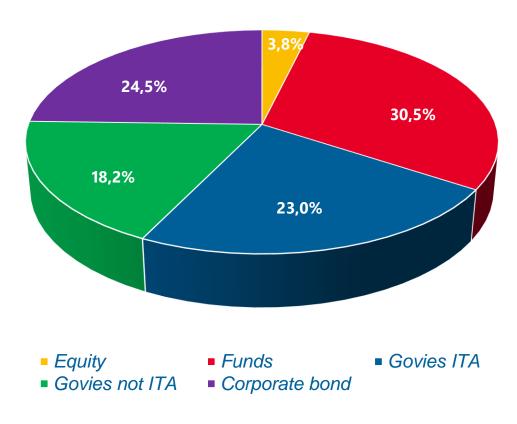


- > Financial result equal to 2,2 mln euro
- ➤ Decline between YE2018 and YE2019, due to the repayment of reinsurance deposits paid with high rates level
- Increase between 2019 and 2020 mainly attributable to investment of premiums, as well as to an appreciation of the portfolio



Investments 2 of 2

Asset allocation %

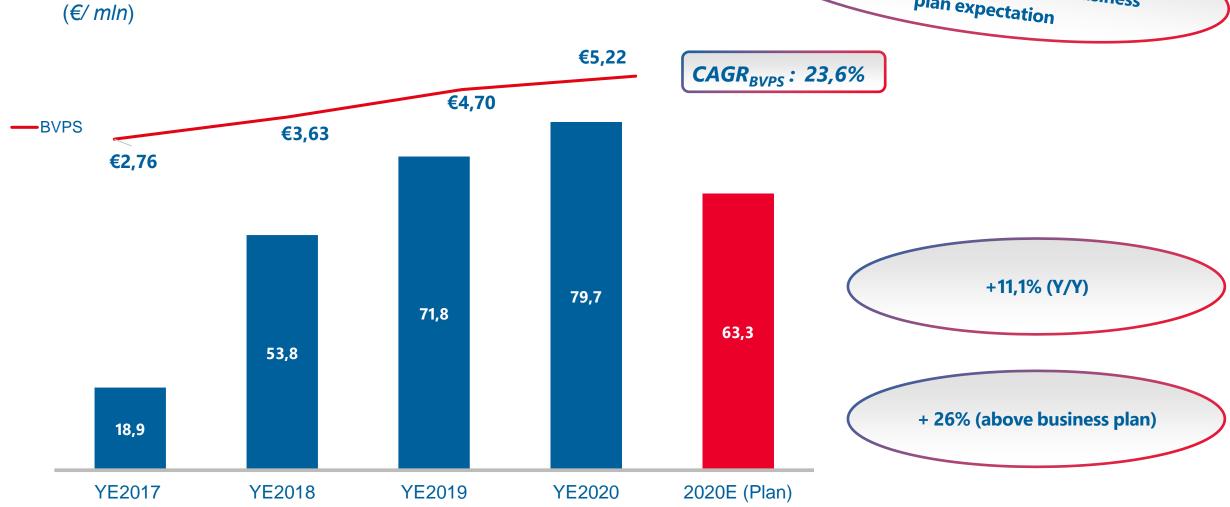


- ➤ Very diversified asset allocation (over no. 750 different issuers, using also look-through approach)
- > moderate risk profile approach
- > Over 80% bond portfolio made up of investment grade



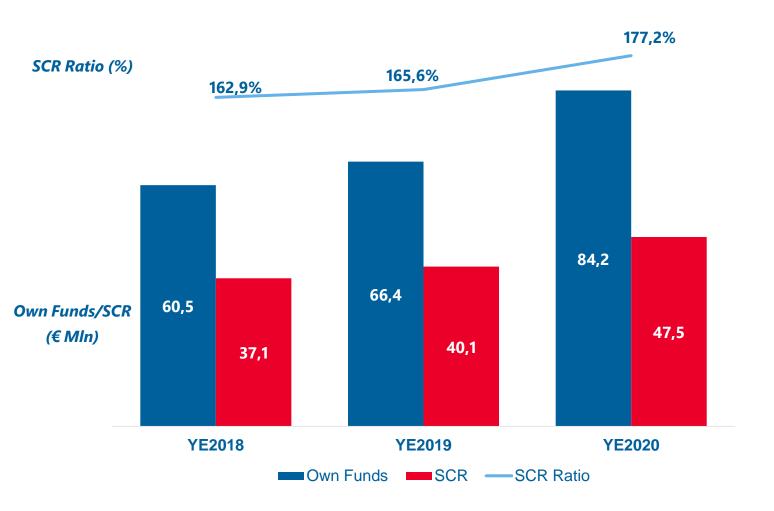
Shareholders' Equity

Total equity benefits from net result and is widely already above business plan expectation





SCR Ratio – Net Insurance Group



- Solvency position largely above regulatory minimum;
- Capital structure showed strong resilience by withstanding the impact of market volatility;
- > SCR Ratio has never fallen below 150% including period with high tension level on financial markets

(*) SII Ratio 2020 data based on solvency reporting (4Q 2020)



Dividend

Dividend policy

FY	Pay-out	Payable term			
2020	20%	2021			
2021	25%	2022			
2022	30%	2023			
2023	40%	2024			
Subject to SCR Ratio ≥ 150%					

Shareholders remunerated with first
 dividend basis on FY2020 on last 12 May
 2021

Description of per share (DPS) equal to €
 0,083 and dividend distribution of €1,3
 million (20% of Consolidated net income)

> **Dividend yield** (*) equal to 1,5%

(*) Dividend yield basis of Reference close price of ordinary share NET, as at 23rd March 2021 (date of Board's resolution Consolidated FY2020)



Main activities in 2020

Salary-backed loan (CQ business)

- NET has a stable market share* above 25% (more or less 30%), mantaining a service's offer with high standards quality and specialization
- > **Underwriting and repricing** activities, with the scope to strengthen equilibrium and prospective industrial profitability of this line of business
- Diversified portfolio by employers sector (private/public/parapublic) and built using accurate underwriting criteria and scoring systems
- > Business subject to «hedging» through severance indemnity ("TFR") and reinsurance program (2/3 of the business ceded to Reinsurer)
- Very low level of exposure in sectors most affected by pandemic

(*) Source: Assofin data report, based on loans contract's number



Bancassurance (distribution agreement)

Partnership with regional importance



Over 750 «points of sale» where NET's products are located...and other agreements in pipeline



Bancassurance

Distribution area



Protection solutions



Protection Households

(Multirisk, Home, Health, Accident, PET)



CPI

(Mortgages, Loans, business)



Protection Business

(Enterprise multirsk, Agricultural risk)

Protection solutions dedicated to Person, Households and SMEs cover the entire national territory



Broker retail channel

- ➤ It's a **complementary channel to bancassurance** in the insurance offer
- > signed **new agreements with brokers** in a very targeted way (e.g. Marsh, MAG JLT, Wide Group and others) and as to products to be distributed
- > New insurance solutions («TCM», Health product, Dentail solution, PET and multi-guarantee policies in connection with leasing/rental vehicle contracts
- business in niche markets (agricultural risks, suretyship)



Digital channel

- > consolidation of partnership with Yolo, also through distribution in whitelabel on the Intesa Sanpaolo network
- Signed the agreement with **Nexi** which is a fundamental milestone of the project to make NET a digital player of reference
- > In pipeline agreements with utilities
- Important **partnerships with Fabrick** ("Payment & Collection Engine"), **Paydo** ("Digital system payment" via Plick) and **Motionscloud** (for claims management)
- ➤ **NET** enabled to operate in freedom of service **in Spain** in Class 1 (Accident) Class 2 (Sickness) Class 9 (Other damage to Property) Class 13 (General liability) Class 16 (Miscellaneous financial losses) Class 17 (Legal expenses) Class 18 (Assistance)



Digital is simultaneously a <u>sales channel</u>, an <u>insurance product</u> and a <u>tool</u> to build processes for the entire value chain

Rating (AM Best)

Adequate **balance sheet strength** of Net Insurance

Appropriate level in the order of **ERM**

> Capitalisation **strengthened** and **good performance** in the last two years



Recognised good results in terms of **UW performance**

Management team experience and strong reputation in the insurance market

A 2019 business, concentrated in the CQ. Excellent credit quality of selected Reinsurers

The rating issued by AM Best is functional to the implementation of the business model. It's an enabling factor to achieve Plan's targets



Brand awareness

Success partnership

Strategic target analysis

Web interview analysis (october 2020)

The Company Nielsen Sports conducted an analysis to measure for NET the impact of sponsorship with FIGC and AIA

The notoriety of the brand

NET reaches 19% of the population



Brand enhancement is one of the pillars of the NET's Business Plan

Wrap Up and Outlook 2021

Wrap up...

Business development and planning underlying achievement of the targets' Plan were regularly carried forward, despite the pandemic context.

Plan targets achieved (and exceeded!) even if conditioned during lockdown period

In CQ business: positive technical developments, thanks to accurate underwriting criteria and a targeted reinsurance strategy. A widely diversified business (with marginal exposures in the sectors most affected by the pandemic) and moderately exposed to unemployment risk (block of redundancies, hedging by TFR and Reinsurance)

Excellent capital and financial resilience shown in situations of shock (tensions in the financial markets due to the pandemic from Covid-19, still ongoing).

SCR ratio level never dropped below 150% in any interim solvency reporting



134 Mln euro (GWP)

11,3 Mln euro (net result adj.)

71,5 Mln euro (total equity)

16,4% (ROE)

~ 165-175% (SCR Ratio)

71,5% (CoR net of Reins.)



...outlook 2021 2 of 2

Continuing all projects in this 3rd year of Business Plan.

KPI as at 31st march 2021: Premiums equal to EUR 29,6 mln (+18,4% compared 1Q20) and SCR Ratio equal to 183,7% (+6,5 p.p. compared to FY2020)

On CQ business it is conceivable the increase of loans' demands (and therefore of insurance coverage), due its countercyclical mechanism and due to the entry in force of new parameters for risk capital metrics on CQ loans (35%)

In 2021 Bancassurance will increase with a percentage equal to 100%.

Focus on Digital as tool to support development in all line of business entire business (digitalisation legacy process)





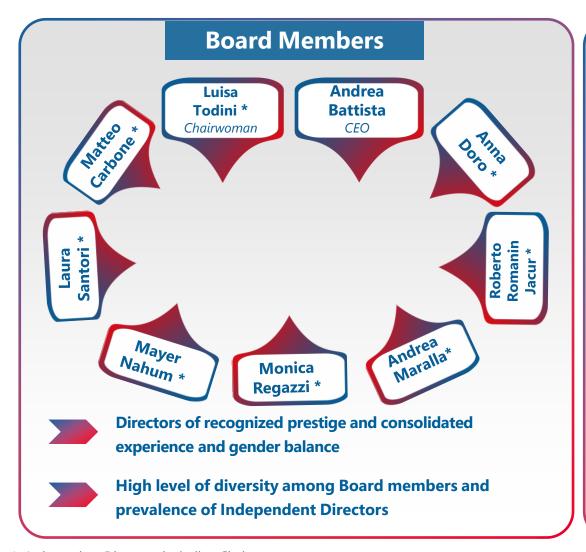


We expect to achieve all the Plan's targets 2021



Annex

Governance and management structure





^{*} Independent Directors, including Chairwoman



Governance and management structure

Strong governance scheme model

Innovation Advisory Board

Innovation Advisory Board (IAB)

Chairman M. Carbone

- Independent professionals, experts in fintech and innovation
- Strengthening the «Insurtech Inside» philosophy of NET
- **Support for the Company's innovation activities** and strategies
- Signal startups of the galaxy insurtech more interesting according to an «affinity» logic of Group

Top Management



Andrea Battista Chief Executive Officer









Luigi Di Capua **CFO**

Stefano Longo CBO

COO

Fabio Pittana Rossella Vignoletti CMO



A consolidated experience and know-how on insurance market of all executive team



A team completely defined and in action since January 2019



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